

STATE OF NEVADA  
DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF MORTGAGE LENDING  
COMPLAINT FORM

Submit this form electronically (submit button on last page), by email to [MLDInfo@mld.nv.gov](mailto:MLDInfo@mld.nv.gov), mail, or FAX to 702-486-0785

Mail To:  
Division of Mortgage Lending  
Attn: Consumer Complaints  
3300 West Sahara Avenue, Suite 285  
Las Vegas, NV 89102

Received Date:

**Per NRS 645B.600 Anonymous complaints will not be pursued by the Division**

INSTRUCTIONS: FILL ONLINE AND PRINT OUT THE FORM OR PRINT FORM AND LEGIBLY FILL WITH AS MUCH INFORMATION AS IS KNOWN TO YOU.

**INFORMATION ABOUT YOU**

NAME (ENTER YOUR FULL NAME):

RESIDENCE ADDRESS (STREET ADDRESS, CITY, STATE AND ZIP CODE):

HOME TELEPHONE:

WORK TELEPHONE:

EMAIL ADDRESS:

**INFORMATION ABOUT PERSON/COMPANY YOU ARE COMPLAINING AGAINST**

1. FULL NAME OF BUSINESS, COMPANY, FIRM:

TELEPHONE NUMBER:

BUSINESS ADDRESS:

PERSON INVOLVED IN TRANSACTION, INCLUDE BUSINESS CARD IF AVAILABLE:

2. HAVE YOU CONTACTED THE COMPANY/PERSON REGARDING THE COMPLAINT?

NO YES IF, YES, PROVIDE THE FOLLOWING INFORMATION:

DATE (S) OF CONTACT:

PERSON (S) CONTACTED:

RESULTS OF CONTACT:

3. HAVE YOU FILED THIS COMPLAINT WITH ANOTHER LAW ENFORCEMENT OR CONSUMER PROTECTION AGENCY?

NO YES IF YES, COMPLETE THE FOLLOWING:

NAME OF AGENCY/CONTACT (PROVIDE CASE/REPORT ID AND A COPY OF THAT COMPLAINT/REPORT):

4. PLEASE DETAIL WHAT RESOLUTION YOU WISH TO OBTAIN WITH THIS COMPLAINT (You may attach additional sheets if necessary.)

**5. NATURE OF COMPLAINT: Describe the facts of your complaint below.**

**Copies of supporting documentation must be included with complaint form. (If you need more space, please attach additional pages.)**

A. Please detail the nature of your complaint against the above-named individual/business. (You may attach additional sheets if necessary, but at a minimum summarize your complaint on this page.)

(Start with the date issues began and continue with description.)

On

B. Provide details of how you tried to resolve your issues with the company.

Please sign and date this form. The Division of Mortgage Lending will not process any unsigned, incomplete or illegible complaints.

Pursuant to NRS 645A.082(1), NRS 645B.092(1), NRS 645E.375(1) and Section 78(1) of permanent regulation R052-09, this complaint form, all documents and other information which you submit to this office with the complaint form, and all documents and other information compiled as a result of an investigation conducted by this office to determine whether to initiate disciplinary action are confidential. **HOWEVER, IN THE COURSE OF OUR INVESTIGATION, THE COMPLAINT AND ANY OTHER INFORMATION YOU SUBMIT WITH IT MAY BE DISCLOSED IN WHOLE OR IN PART TO THE PERSON YOU ARE FILING THE COMPLAINT AGAINST OR TO ANY OTHER GOVERNMENTAL AGENCY, INCLUDING WITHOUT LIMITATION, A LAW ENFORCEMENT AGENCY, IF WE DEEM SUCH DISCLOSURE NECESSARY OR PROPER.**

This office is prohibited by law from providing legal advice to private parties and cannot act as your private attorney. To preserve any legal right you have, you may also wish to contact a private attorney. This office cannot order restitution or negate a signed contract.

I hereby affirm under penalty of perjury that I am 18 years of age or older, that I have personal knowledge of this matter stated therein, and that the assertions contained in this complaint are true.

Signature:

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Print Name:

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Date:

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After you click the "Submit Form" button you will be asked to select your email server. Make your selection and an email will open on your computer. Attach supporting documents to this email and click send.