STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF MORTGAGE LENDING

BEFORE THE COMMISSIONER OF THE DIVISION OF MORTGAGE LENDING

5	In the Matter of:)
$\begin{bmatrix} 6 \\ 7 \end{bmatrix}$	EQP LEGAL GROUP, Covered Service Provider License No. UNL.,) Case No. 2021-013))
8	and)
9	NANA OWUSU NTI,))
0	Covered Service Provider License No. UNL.,)
1	Respondents.	,)
<u>.</u> ا)

ORDER TO CEASE AND DESIST AND NOTICE OF ORDER IMPOSING ADMINISTRATIVE FINE AND INVESTIGATIVE COSTS, AND NOTICE OF OPPORTUNITY FOR ADMINISTRATIVE HEARING

Issued and Entered, This 30th day of May, 2023, By Cathy Sheehy, Commissioner

The Commissioner of the State of Nevada, Department of Business and Industry, Division of Mortgage Lending (the "Commissioner") is statutorily charged with the responsibility and authority to administer and enforce Chapter 645F of the Nevada Revised Statutes, NRS 645F.250 (hereinafter, "NRS 645F" or "the Statutes"), and Chapter 645F of the Nevada Administrative Code, NAC 645F.005 et seq. (hereinafter, "NAC 645F" or "the Regulations") (the Statutes and Regulations are collectively, the "Act"), governing the licensing and conduct of covered service providers in the State of Nevada; and,

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The Commissioner having been vested with general supervisory power and control over all covered service providers doing business in the State of Nevada pursuant to NRS 645F; and,

The Commissioner having been further vested with broad authority to conduct investigations to determine whether any person has violated any provision of NRS 645F or NAC 645F; and,

Pursuant to that statutory authority and responsibility vested in the Commissioner, and in accordance with provisions of the Act and other applicable law, notice is hereby provided to EQP LEGAL GROUP ("EQP Legal") and Nana Owusu Nti ("Nti") and/or their affiliates and/or assignees (collectively "RESPONDENTS"), to cease any and all activity as set forth herein and for which licensure is required under the Act until such time as they have obtained a license or exemption from the Nevada Division of Mortgage Lending ("the Division").

I. FACTUAL AND LEGAL BASIS FOR CEASE AND DESIST ORDER AND ORDER IMPOSING ADMINISTRATIVE FINE AND INVESTIGATIVE COSTS

The Commissioner finds that there is sufficient factual basis and legal authority to warrant this order as follows.

- 1. Pursuant to NRS 645F.310, "Covered service" defined to include, without limitation:
 - (7) Giving any advice, explanation, or instruction to a homeowner which in any manner relates to the cure of a default in or the reinstatement of an obligation secured by a mortgage or other lien on a residence, the full satisfaction of the obligation, or the postponement or avoidance of a foreclosure sale.

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(11) Providing the services of a loan modification consultant.

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1	2. NRS 645F.365 defines a "Loan modification consultant" as follows: "Loan		
2	modification consultant" means a person who, directly or indirectly, makes any solicitation,		
3	representation or offer to a homeowner to perform for compensation, or who, for		
4	compensation, performs any act that the person represents will adjust the terms of a		
5	mortgage loan in a manner not provided for in the original or previously modified mortgage		
6	loan. Such an adjustment includes, without limitation:		
7	(1) A change in the payment amount;		
8	(2) A change in the loan amount;		
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10	(3) A loan forbearance;		
11	(4) A change in the loan maturity; and		
12	(5) A change in the interest rate.		
13	9 NDC 447F 999 F 1		
14	3. NRS 645F.390 Foreclosure consultants, loan modification consultants and		
15	persons performing covered services for compensation: Licenses; fingerprints; regulations.		
16	(1) The Commissioner shall adopt regulations for the licensing of:		
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18	(c) A loan modification consultant.		
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20	* * * 		
21	(2) The regulations must prescribe, without limitation:		
22	(a) The method and form of application for a license;		
23	(b) The method and form of the issuance, denial or renewal of a		
24	license;		
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27	(d) The imposition of reasonable fees for application and licensure; and		
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- (e) Any provisions necessary to comply with the provisions of the Secure and Fair Enforcement for Mortgage Licensing Act of 2008, Public Law 110-289, 12 U.S.C. §§ 5101 et seq., including registration with the Registry, and the Mortgage Assistance Relief Services Rule, 16 C.F.R. Part 322, as promulgated by the Federal Trade Commission.
- (3) An application for a license pursuant to this section must include a complete set of the fingerprints of the applicant or, if the applicant is not a natural person, a complete set of the fingerprints of each person who will have an interest in the person who performs any covered service as a principal, partner, officer, director or trustee, and written permission authorizing the Division to forward the fingerprints to the Central Repository for Nevada Records of Criminal History for submission to the Federal Bureau of Investigation for its report.
- 4. NRS 645F.400 Persons performing covered services for compensation: Prohibited acts; penalty.
 - (1) A person who performs any covered service shall not:
 - (a) Claim, demand, charge, collect or receive any compensation except in accordance with the terms of a contract for covered services.

(i) Make any representation, express or implied, about the benefits, performance, or efficacy of any covered service unless, at the time the representation is made, the person who performs any covered service, the foreclosure consultant or the loan modification consultant possesses and relies upon competent and reliable evidence which substantiates that the representation is true. As used in this paragraph, "competent and reliable evidence" means tests, analyses, research, studies or other evidence based on the expertise of professionals in the relevant area that have been conducted and evaluated in an objective manner by persons qualified to do so using procedures generally accepted in the profession to yield accurate and reliable results.

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- 5. On or around November 18, 2019, the Division commenced an investigation after an internal complaint that initially came into the office through a phone call, inquiring if EQP Legal was a licensed mortgage company in Nevada. The consumer who called did not provide their state or origin but that they were referred by the Better Business Bureau in Nevada. The consumer stated they had received a call regarding a loan modification program; however, before going forward, the consumer wanted to verify the company was legitimate.
 - 6. The investigation specifically revealed the following:
- a. A search of the Division of Mortgage Lending database and Nationwide Multistate Licensing System database confirmed EQP Legal was not a licensed company in Nevada.
- b. Research of EQP Legal revealed a website with testimonials that EQP Legal had saved a persons home through a loan modification and it was a wonderful company. These testimonials appear to be fake reviews.
- c. A search of the Nevada Bar Association revealed EQP Legal is not affilated with any law practice nor licensed to practice law in Nevada.
- d. Further research revealed EQP Legal is not licensed with the Nevada Secretary of the State as required per NRS § 240A.
- 7. On or around November 22, 2019, the Division sent a letter to EQP Legal, to an address affiliated with a Regus Executive Suite in Las Vegas, Nevada, requesting a business model and an explanation of possible unlicensed activity.
- 8. On or around December 6, 2019, the Division received correspondence from EQP Legal in the form of a letter with no letterhead, stating that the company has no physical presence in Nevada and the listed address is used for mail service only. Further, EQP Legal is a document preparation service; however, no services have been performed in Nevada, nor do they intend to conduct business in Nevada.

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- 9. On or around December 9, 2019, the Division received another phone call from a consumer inquiring if EQP Legal was a licensed mortgage broker in Nevada. This consumer was also referred to the Division by the Better Business Bureau in Nevada. This consumer resided in New Jersey and stated she was contacted by EQP Legal regarding a loan modification. She was instructed to pay \$1,200.00 a month for five months and during this time frame, the loan modification would be completed at a reduced rate. EQP Legal will find the consumer another lender as their current lender, Dietch is in bankruptcy status.
- 10. After receiving the above consumer's call regarding EQP Legal the Division determined a site inspection was necessary.
- 11. On or around December 10, 2019, a site verification was conducted at Regus Executive Suites, located at 3755 Howard Hughes Parkway, Suite 200, Las Vegas, Nevada, which is an executive suite office for EQP Legal. The receptionist confirmed EQP Legal recevied "mail only" at this location and had no physical office space.
- 12. On or around December 18, 2019, the Division subpoenaed Regus Executive Suites for the leasing contracts for EQP Legal.
- On or around December 20, 2019, the subpoena was returned with the leasing contracts from Regus Executive Suites. The EQP Legal virtual office was opened in September 2019, on a month-to-month basis, by Nti from Ghana. Two forms of identification were submitted: (1) United States Passport Card No.: and (2) a Virginia Driver's License Customer Identifier No.: with an address of 13723 Palm Road, Woodbridge, VA 22193-3805. A review of both identification cards was conducted by Chief Investigator Jessica Monsour, Investigator Royce Heath and Investigator Diana Martinez of the Division. The investigators noted that the identification cards reflected a date of birth of however, the photographs on the identification cards for Nti are two distinctly different people.

- 14. Even though EQP Legal advised that they are a documentation preparation company that does not conduct business in Nevada; their listed address on the company website is an executive suite, which accepts mail on the company's behalf. Also, EQP Legal is not registered with the Secretary of State in Nevada as required by law as a documentation preparation company. Furthermore, the two forms of identification provided to Regus Executive Suites to rent the executive suite appear fraudulent.
- North Carolina consumer who was inquring if EQP Legal Group was a licensed mortgage servicer. Once again, the consumer was referred to the Division by the Better Business Bureau in Nevada. The consumer advised that his wife was searching for a mortgage company to refinance their second mortgage and came across Home Information Connect, which led the consumer to EQP Legal. The consumer advised little to no information could be found on Home Information Connect; however, their page directed the consumer to EQP Legal, which has an address in Las Vegas, Nevada. The proposal from EQP Legal Group was if the consumer paid \$800.00 a month for 12 months, they could stop foreclsoure proceedings and present a Cease and Desist Order to their current mortgage company, Specialized Loans, who has a history of predatory lending. EQP Legal reported they have access to government subsidies to assist home owners.
- 16. Due to COVID coupled with the time lapse, on June 9, 2021, the status of the EQP Legal was verified. The website now stated they were no longer accepting new clients, existing clients could click a link; however, an error code appeared once you clicked the link. When you called the listed phone number, music played with no voice message.
- 17. On or around September 24, 2021, the website has been removed from public view and the phone number had a message, which stated: "Because of COVID-19, the company has permanently closed."

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- 18. RESPONDENTS engaged in unlicensed activity of covered service as a loan modification consultant in Nevada while not holding the proper licensure required under NRS Chapter 645F from the Division.
- 19. Unless otherwise exempt from the provisions of NRS 645F or NAC 645F, it is a violation of NAC 645F.800 for any person to provide or offer to provide any of the services of a covered service provider, foreclosure consultant, or loan modification consultant or otherwise to engage in, carry on or hold himself or herself out as engaging in or carrying on the business of a covered servicer provider, foreclosure consultant or loan modification consultation without first obtaining the applicable license issued pursuant to the provisions of NRS 645F or NAC 645F.
- 20. Although RESPONDENTS stated in their correspondence that no services have been performed in Nevada; their website as stated above shows that they are a company that provides services of documentation preparation in Nevada. Additionally, the consumers who have contacted the Division to verify if EQP Legal is a licensed mortgage company in Nevada upon being contacted by someone at EQP Legal. Therefore, by advertising on their website and engaging with consumers over the phone for loan modification services for payment or compensation shows that RESPONDENTS have engaged in, or otherwise held themselves out as covered service providers, foreclosure consultants, or loan modification consultants in violation of NRS 645F.390.
- 21. NAC 645F.850 vests in the Commissioner the authority to order a person engaging in activity in violation of NRS 645F or the Regulation to immediately cease and desist from engaging in the activity.
- 22. NRS 645F.410 (1) grants the Commissioner the authority to impose an administrative penalty of not more than \$25,000.00 on any person licensed or required to be licensed pursuant to provisions of NRS 645F.390 who violates any provisions of this chapter or any regulation adopted pursuant thereto or any other applicable law.

23. The Commissioner may also assess and collect costs, including attorney fees, against RESPONDENTS in accordance with NRS 645B.070(3).

II. ORDER TO CEASE AND DESIST AND

ORDER IMPOSING ADMINISTRATIVE FINE, AND INVESTIGATION COSTS

The Commissioner having formed the opinion based upon the foregoing that RESPONDENTS have been and are engaged in unlicensed activities in violation of the NRS 645F and NAC 645F, and concluded and determined that RESPONDENTS should be ordered to: (1) cease and desist violating NRS 645F; (2) pay an administrative fine; and (3) pay investigative costs.

NOW, THEREFORE, IT IS ORDERED that RESPONDENTS shall immediately CEASE and DESIST from advertising, engaging in, or otherwise carrying on or holding themselves out as engaging in or carrying on any activities of a covered service provider, foreclosure consultant, or loan modification consultant requiring licensure under NRS 645F in the State of Nevada.

IT IS FURTHER ORDERED that RESPONDENTS shall be and hereby are assessed the Division's ADMINISTRATIVE FINE in the total amount of \$0.00 and INVESTIGATIVE COSTS in the amount of \$1,800.00 in accordance with NRS 645F.410.

IT IS FURTHER ORDERED that an administrative hearing shall be scheduled in this matter only if RESPONDENTS timely request an administrative hearing in accordance with the instructions set forth in Sections III and IV below. If no administrative hearing is requested timely, RESPONDENTS shall be deemed to have waived and relinquished the right to an administrative hearing in this matter and a FINAL ORDER shall be issued in this matter.

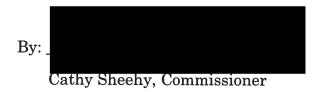
IT IS FURTHER ORDERED that this Order shall be and is effective and enforceable on the date that it is issued and entered, as shown in the caption hereof.

IT IS FURTHER ORDERED that this Order shall remain effective and enforceable until terminated, modified, set aside, or suspended in writing by the Commissioner.

IT IS FURTHER ORDERED that the Commissioner specifically retains jurisdiction over the matters contained herein and has the authority to issue such further order(s) as the Commissioner shall deem just, necessary, and appropriate to enforce the Act and protect the public.

IT IS SO ORDERED.

DIVISION OF MORTGAGE LENDING



III. NOTICE OF OPPORTUNITY FOR ADMINISTRATIVE HEARING ON CEASE AND DESIST ORDER AND ASSESSMENT OF FINE AND INVESTIGATIVE COSTS

NAC 645F.850 authorizes the Commissioner to issue a cease and desist order, from certain activities: (NRS 645F.255, 645F.390)

- 1. If a person engages in an activity in violation of the provisions of the Nevada Covered Service Provider Regulations or chapter 645F of NRS or an order of the Commissioner, the Commissioner may issue an order to the person directing the person to cease and desist from engaging in the activity.
- 2. The order to cease and desist must be in writing and must state that, in the opinion of the Commissioner, the person has engaged in an activity:
 - (a) For which the person has not received a license as required by the Nevada Covered Service Provider Regulations or chapter 645F of NRS; or
 - (b) In a manner that violates the provisions of the Nevada Covered Service Provider regulations or chapter 645F of NRS or an order of the Commissioner.
- 3. A person who receives an order to cease and desist pursuant to this section shall not engage in any activity governed by the Nevada Covered Service Provider Regulations or chapter 645F of NRS after receiving the order unless the order is suspended or rescinded.

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4. Not later than 20 calendar days after receiving an order pursuant to this section, the person who receives the order may file a verified petition with the Commissioner to request a hearing. Upon receipt of the verified petition, the Commissioner may, for good cause shown, suspend the order pending the hearing. The Commissioner will hold the hearing on a date not later than 30 calendar days after the date the petition is filed unless the Commissioner and the person agree to another date. The order to cease and desist is rescinded if the Commissioner fails to:

(a) Hold a hearing:

- (1) Not later than 30 calendar days after the date the petition is filed; or
- (2) On a date agreed to by the Commissioner and the person; or
- (b) Render a written decision within 45 days after the date the hearing is concluded.
- 5. The decision of the Commissioner after a hearing is a final decision of the Division for the purposes of judicial review.

NAC 645F.855 Notice of and hearing on certain orders of Commissioner; entry of final order; appeal of final order taking disciplinary action. (NRS 645F.255, 645F.390)

- 1. If the Commissioner enters an order taking any disciplinary action against a person, denying a person's application for a license, denying a provider the right to teach approved courses, denying the approval of a provider's course or denying the right of an instructor of a provider to teach an approved course or approved courses, the Commissioner will cause a written notice of the order to be served personally or sent by certified mail or telegram to the person.
- 2. Unless a hearing has already been conducted concerning the matter, the person, upon application, is entitled to a hearing. If the person does not make such an application within 20 days after the date of the initial order, the Commissioner will enter a final order concerning the matter.
- 3. A person may appeal a final order of the Commissioner taking any disciplinary action against the person in accordance with the provisions of chapter 233B of NRS that apply to a contested case.

IV. REQUESTING A HEARING

If you wish to exercise your right to an opportunity for administrative hearing, within 20 calendar days (for the administrative fine) or 30 calendar days (for the cease and desist) after receiving this Notice, you must file a verified petition with the Commissioner to request a hearing. A form for such request is provided below. The verified petition must be delivered to:

Division of Mortgage Lending Attn: Jennifer Hill 3300 West Sahara Avenue, Suite #285 Las Vegas, Nevada 89102

If you fail to timely file a verified petition to request a hearing, your right to a hearing to contest this matter will be deemed waived and relinquished and a final order will be issued and entered in this matter.

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