STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF MORTGAGE LENDING

Before the Commissioner of the Division of Mortgage Lending

In the Matter of:	
) Case No. 2019-012
ELUCID, LLC,)
Mortgage Broker License No.3943,)
NMLS ID No. 1035749,)
)
Respondent.)
)

FINAL ORDER REVOKING MORTGAGE BROKER LICENSE TO IMPOSE ADMINISTRATIVE FINE, AND ASSESS INVESTIGATIVE COSTS

This 3 day of 2020,

By Cathy Sheehy,

Commissioner

WHEREAS, the Commissioner of the State of Nevada, Department of Business and Industry, Division of Mortgage Lending ("the Commissioner") having been statutorily charged with the responsibility and authority to administer and enforce Chapter 645B of the Nevada Revised Statutes, NRS 645B.010 et seq. ("the Statute"), and Chapter 645B of the Nevada Administrative Code, NAC 645B.001 et seq. ("the Regulation") (collectively, "the Act") governing the licensing and conduct of mortgage brokers and mortgage agents doing business in the State of Nevada; and,

WHEREAS, on October 15, 2019, the Commissioner issued to ELUCID, LLC ("RESPONDENT"), NOTICE OF INTENT TO ISSUE AND ENTER FINAL ORDER REVOKING MORTGAGE BROKER LICENSE, IMPOSING ADMINISTRATIVE FINES AND REQUIRING PAYMENT OF INVESTIGATIVE COSTS AND NOTICE OF OPPORTUNITY FOR HEARING, ("the Order"), attached hereto as Exhibit 1 and incorporated herein by this reference; and,

WHEREAS, the Order called for imposition upon RESPONDENT of an ADMINISTRATIVE FINE in the amount of \$5,000.00; and,

WHEREAS, the Order further called for imposition upon RESPONDENT of INVESTIGATIVE COSTS in the amount of \$2,580.00; and,

WHEREAS, the Order, served on RESPONDENT on or about October 15, 2019, advised RESPONDENT that RESPONDENT was entitled to an administrative hearing in this matter if RESPONDENT filed a written request for a hearing within 20 days of receipt of the Order; and,

WHEREAS, RESPONDENT failed to exercise their rights to an administrative hearing, timely or otherwise; and,

NOW, THEREFORE, based upon the factual findings set forth above and the files and records of the Division of Mortgage Lending, IT IS HEREBY ORDERED THAT:

- 1. The findings of fact and conclusions of law set forth in the Order shall be and hereby are found to be true and correct.
- A FINAL ORDER REVOKING MORTGAGE BROKER LICENSE TO IMPOSE ADMINISTRATIVE FINE, AND ASSESS INVESTIGATIVE COSTS shall be and hereby is issued and entered against Respondent pursuant to the Act.
- 3. RESPONDENT's license as a Mortgage Broker (or Mortgage Company) is hereby revoked.
- 4. An ADMINISTRATIVE FINE in the amount of \$5,000.00 shall be and is imposed upon Respondent.
- 5. RESPONDENT shall be and are assessed the Division's INVESTIGATIVE COSTS in the amount of \$2,580.00.
- 6. This Final Order shall be and is effective on the date as issued and entered, as shown in the caption hereof.
- 7. This Final Order shall remain in effect and fully enforceable until terminated, modified, or set aside, in writing, by the Commissioner.

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8. The Commissioner specifically retains jurisdiction of the matter(s) contained herein to issue such further order or orders as she may deem just, necessary, or appropriate so as to assure compliance with the law and protect the interest of the public.

IT IS SO ORDERED.

DIVISION OF MORTGAGE LENDING



EXHIBIT "1"

STATE OF NEVADA DEPARTMENT OF BUSINESS AND INDUSTRY DIVISION OF MORTGAGE LENDING

Before the Commissioner of the Division of Mortgage Lending

In the Matter of:	
)	Case No. 2019-012
ELUCID, LLC,)	
Mortgage Broker License No.3943,)	
NMLS ID No. 1035749,)	
)	
Respondent.)	

NOTICE OF INTENT TO ISSUE AND ENTER FINAL ORDER REVOKING MORTGAGE BROKER LICENSE, IMPOSING ADMINISTRATIVE FINES AND REQUIRING PAYMENT OF INVESTIGATIVE COSTS AND NOTICE OF OPPORTUNITY FOR HEARING

The Commissioner of the State of Nevada, Department of Business and Industry, Division of Mortgage Lending ("the Commissioner") is statutorily charged with the responsibility and authority to administer and enforce Chapter 645B of the Nevada Revised Statutes, NRS 645B.010 et. seq. ("NRS 645B" or "the Statute"), and Chapter 645B of the Nevada Administrative Code, NAC 645B.001 et seq. ("NAC 645" or "the Regulation") (collectively, "the Act"), governing the licensing and conduct of mortgage brokers and mortgage agents in the state of Nevada; and,

The Commissioner is granted general supervisory power and control and administrative enforcement authority over all mortgage brokers and mortgage agents doing business in the state of Nevada pursuant to the Act; and,

Pursuant to that statutory authority and responsibility vested in the Commissioner, and in accordance with provisions of NRS 645B and other applicable law, Notice is hereby provided to ELUCID, LLC (hereinafter "ELUCID" or "RESPONDENT") of facts or conduct which, if true, will result in the issuance of a final order against RESPONDENT revoking RESPONDENT'S Nevada mortgage broker license, imposing an administrative fine in the total amount of \$5,000.00 and requiring payment of

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investigative costs in the amount of \$2,580.00. Notice is further provided to inform RESPONDENT that prior to the issuance and entry of a fmal order, RESPONDENT is entitled to an administrative If RESPONDENT desires to avail itself of the right to an administrative hearing, RESPONDENT must timely file a written request for an administrative hearing in accordance with the instructions set forth in Section III of this Notice.

I.

FACTUAL ALLEGATIONS

- ELUCID is allegedly an active domestic corporation, formed and existing under the laws of the state of Nevada, which according to records of the Nevada Secretary of State ("SOS"), was formed on November 8, 2012 (NV SOS Entity No. E0580742012-7, NV Business ID No. NV20121677-461). ELUCID's managing member is identified as Dennis S. Sheldon at the business address of 1980 Festival Plaza Drive, Suite 300, Office 347, Las Vegas, Nevada 89135. RESPONDENT'S Clark County, Nevada business license, as obtained on or about December 14, 2017, has since been revoked.
- 2. ELUCID was initially or originally licensed to conduct the business of a mortgage broker in Nevada under the entity name "Omega Capital Partners, LLC" ("Omega") and then obtained Commissioner authorization for change of name to "PrimeCap Lending, LLC" ("PrimeCap"). Specifically, on or about June 6, 2013, Omega made application for and was granted a Nevada mortgage broker by the Commissioner (MLD License No. 3943, NMLS ID No. 1035749) pursuant to the Act. On or about October 30, 2014 or November 4, 2014, the Commissioner approved a name change for the company authorizing it to operate as PrimeCap, at which same approximate time, change of control was transferred to Mr. Sheldon to reflect his 40% ownership interest in the company to a 100% ownership interest. On or about December 1, 2017, the Commissioner yet again approved a name change, which since on or about December 1, 2017, has authorized the company to operate as ELUCID, of which Mr. Sheldon remains as the 100% owner. Upon information and belief, Mr. Sheldon has remained the managing member and/or control person of the company throughout the corporate existence of all three of these above-described companies.

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1 3. At all times relevant herein, ELUCID has held a mortgage broker license (the same license 2 as held when operating the company identified first as Omega and then PrimeCap) under the Statute and is therefore subject to the jurisdiction of the Commissioner. 3 4. A mortgage broker license issued under the Act expires annually on December 31st, 4 5 unless properly renewed by the holder of the license in accordance with the requirements set forth in 6 NRS 645B.050(1). 7 5. At the time of initial licensure as a mortgage broker, and at all times thereafter, NRS 645B.020(3) requires that the holder of an existing license continue to satisfy the criteria for 8 9 licensure under NRS 645B.020(3), which provides in pertinent part as follows: 10 Except as otherwise provided by law, the Commissioner shall issue a license to an applicant as a mortgage broker if: 11 (a) The application is verified by the Commissioner and complies with the requirements of this chapter; and 12 (b) The applicant and each general partner, officer or director of the applicant, if the applicant is a partnership, corporation or unincorporated 13 association: (1) Has demonstrated financial responsibility, character and 14 general fitness so as to command the confidence of the community and

> warrant a determination that the applicant will operate honestly, fairly and efficiently for the purposes of this chapter.

> (3) Has not made a false statement of material fact on the application.

(4) Has never had a license or registration as a mortgage agent, mortgage banker, mortgage broker or residential mortgage loan originator revoked in this State or any other jurisdiction or had a financial services license revoked within the immediately preceding 10 years.

(5) Has not violated any provision of this chapter or chapter 645E of NRS, a regulation adopted pursuant thereto or an order of the Commissioner.

[Emphasis added.]

- NRS 645B.670(1)(b) specifically states that for each violation committed by a mortgage 6. broker, the Commissioner may impose upon the mortgage broker an administrative fine of not more than \$25,000, may suspend, revoke or place conditions upon the mortgage broker's license, or may do both, if the mortgage broker, whether or not acting as such:
 - (3) Does not conduct his or her business in accordance with law or has violated any provision of this chapter, a regulation adopted pursuant to this chapter or an order of the Commissioner;

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(7) Has knowingly made or caused to be made to the Commissioner any false representation or material fact or has suppressed or withheld from the Commissioner any information which the mortgage broker possesses and which, if submitted by the mortgage broker, would have rendered the mortgage broker ineligible to be licensed pursuant to the provisions of this chapter;

* * 1

(9) Has refused to permit an examination by the Commissioner of his or her books and affairs or has refused or failed, within a reasonable time, to furnish any information or make any report that may be required by the Commissioner pursuant to the provisions of this chapter or a regulation adopted pursuant to this chapter;

* * *

[Emphasis added.]

7. NAC 645B.520 provides that the Commissioner will suspend or revoke the license of a person who commits a major violation, which NAC 645B.004 defines as a violation of the provisions of the Act:

- (1) Which causes substantial loss or harm to any person or which, in the opinion of the Commissioner, could have caused substantial loss or harm to any person;
- (2) For which the Commissioner has taken disciplinary action repeatedly, except a violation for the late filing of required reports, financial statements or fees that the Commissioner considers to be a minor violation; or
- (3) Which, in the opinion of the Commissioner, was the result of willful misconduct or *indifference to the obligations of the mortgage* broker pursuant to this chapter or chapter 645B of NRS.

[Emphasis added.]

- 8. Pursuant to NRS 645B.740, the expiration or revocation of a license of a mortgage broker or mortgage agent by operation of law or by order or decision of the Commissioner or a court of competent jurisdiction, or the voluntary surrender of a license, does *not*:
 - (1) Prohibit the Commissioner from initiating or continuing an investigation of, or action or disciplinary proceeding against, the mortgage broker or mortgage agent as authorized pursuant to the provisions of the Act; or
 - (2) Prevent the imposition or collection of any fine or penalty authorized pursuant to the provisions of the Act against the mortgage broker or mortgage agent.

9. On or about July 26, 2019, the Division commenced an internal investigation of ELUCID after the company failed to respond to at least nine noticed deficiencies concerning its licensure (as set by the Division's licensing unit), as reflected in the Nationwide Mortgage System and Registry ("NMLS"). Throughout the course of its investigation, the Division discovered that RESPONDENT, which apparently intended to surrender its mortgage broker license, had not only failed to surrender such license in the manner required by the Act, but failed to clear the noticed deficiencies, failed to submit certain mortgage activity reports to the Division in a timely manner, violated prior orders by the Commissioner, failed to reveal the existence of specified regulatory actions undertaken or orders issued against RESPONDENT, and failed to provide current, true, and complete answers to certain NMLS disclosure questions (most notably, the information concerning an April 2019 order issued by the California Department of Business Oversight which summarily revoked ELUCID'S California mortgage lender and/or servicer license) as required. As a result of the Division's investigation in this matter, the following violations are alleged:

COUNT I

Failure to Timely Submit Required Monthly Activity Reports

(for the months of March 2019, April 2019, May 2019, June 2019, and July 2019)

- 10. The Division re-alleges and incorporates all foregoing facts and allegations as though fully set forth herein.
- 11. The Act requires each mortgage broker to file each month with the Commissioner, a report which provides the volume of loans arranged by the mortgage broker in the immediately preceding month (hereinafter, the "monthly activity report"). Specifically, NRS 645B.080(2) provides that unless on or after January 1, 2018, the requirement is *waived* by the Commissioner as provided by NRS 645B.020(3), each mortgage broker *shall submit* to the Commissioner a monthly activity report. The report must:
 - (a) Specify the volume of loans arranged by the mortgage broker for the month or state that no loans were arranged in that month;
 - (b) Include any information required pursuant to NRS 645B.260 or pursuant to the regulations adopted by the Commissioner; and
 - (c) Be submitted to the Commissioner by the 15th day of the month following the month for which the report is made.

[Emphasis added.]

Similarly, NAC 645B.070(1) mandates as follows:

Each mortgage broker shall submit, for each month, on a form approved by the Commissioner, a report on the volume of loans arranged in that month. If the mortgage broker is performing loan servicing and maintains any accounts described in subsection 4 of NRS 645B.175, the monthly report must include the information required pursuant to subsections 2 and 3. The monthly report must be submitted to the Commissioner by the 15th day of the month following the month for which the report was made. If no loans were arranged in that month, the report must state that fact.

[Emphasis added.]

- 12. As amended effective January 1, 2018, NRS 645B.080(2) states that the requirements of such provision are subject to subsection 3 of NRS 645B.080, which was added to state that "[t]he Commissioner may waive the requirement to submit a report pursuant to subsection 2 if substantially similar information is available to the Commissioner from another source."
- 13. The Commissioner has not waived RESPONDENT'S responsibility and requirement to submit any report of RESPONDENT'S activity for the previous month as provided in NRS 645B.080(3).
- 14. On April 16, 2019, the Division provided e-mail notification to RESPONDENT'S designated primary contact advising that it had not received RESPONDENT'S monthly activity report for the month of March 2019. The Division explained that failure to furnish, within a reasonable time, any information or make any report that may be required by the Commissioner is cause for possible disciplinary action. Three days after it was due, the Division received such report from RESPONDENT on April 18, 2019.
- 15. On May 16, 2019, the Division provided e-mail notification to RESPONDENT'S designated primary contact advising that it had not received RESPONDENT'S monthly activity report for the month of April 2019 and advised that failure to furnish, within a reasonable time, any information or make any report that may be required by the Commissioner is cause for possible disciplinary action. Four days later, on May 20, 2019, having yet to receive such report, the Division repeated its notification, accompanied by the warning concerning potential disciplinary action, and

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requested that it be provided to the Division no later than May 23, 2019. RESPONDENT again failed to meet the expressed deadline.

- 16. On July 17, 2019, the Division provided e-mail notification directly to Mr. Sheldon, advising that it had not received RESPONDENT'S monthly activity report for the month of July 2019 and requested that such report be submitted to the Division no later than July 19, 2019 to avoid possible disciplinary action. On July 22, 2019, three days following passage of the extended deadline granted, without having received the monthly activity report for the month of July 2019, the Division e-mailed Mr. Sheldon again to demand that it be submitted no later than July 25, 2019 to avoid possible disciplinary action. RESPONDENT again failed to meet the expressed deadline.
- 17. On July 29, 2019, Sheila Smith, Vice-President of RESPONDENT'S Lending Operations, e-mailed the Division to explain that RESPONDENT had "closed it's [sic] door earlier in the year" and was unaware that after its license had been voluntarily surrendered, the company was required to provide additional items to the Division. She asked if RESPONDENT could have until August 16, 2019 to submit all appropriate paperwork.
- 18. On August 12, 2019, the Division's Deputy Commissioner provided e-mail response to Ms. Smith, granting an extension for RESPONDENT'S submission of its required monthly activity reports, to August 16, 2019. Accordingly, RESPONDENT finally submitted its monthly activity reports for the months of April 2019, May 2019, June 2019, and July 2019, on August 16, 2019.
- 19. Contrary to the requirements of NRS 645B.080(2) effective January 1, 2018, RESPONDENT failed to timely submit to the Commissioner its monthly activity reports for the months of March 2019, April 2019, May 2019, June 2019, and July 2019. Despite the numerous e-mailed notifications to RESPONDENT since April 2019 seeking submission of past-due monthly activity reports, and granting extended deadlines, RESPONDENT did not timely file its monthly activity report for the month of March 2019 until April 18, 2019, and failed to submit already-late monthly activity reports for the months of April through July of 2019 until August 16, 2019--only after it was granted further extension to accomplish such filings.
- 20. RESPONDENT'S history of not filing monthly activity reports as timely required was cited in the Division's Letter of Caution issued to the RESPONDENT (specifically Omega) on or about

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September 19, 2013, consequential Notice of Intent to Impose Administrative Fine and Notice of Opportunity for Hearing ("Notice of Intent") issued on approximately January 3, 2014 following Omega's failure to abide with the Letter of Caution (Case No. 2013-20), and based upon Omega's failure to timely exercise its right to an opportunity for administrative hearing concerning the Notice of Intent, ultimately issued and entered against RESPONDENT on March 25, 2014, a Final Order Imposing Administrative Fine ("Final Order" in Case No. 2013-20). Mandating payment of a \$2,500.00 administrative fine, the Final Order in Case No. 2013-20 specifically expressed that RESPONDENT "shall henceforth ensure that it timely files its monthly activity reports in accordance with NRS 645B.080(2)."

21. ELUCID'S failures to timely file with the Commissioner its monthly activity report for the months of March 2019, April 2019, May 2019, June 2019, and July 2019, violates NRS 645B.080(2), NAC 645B.070(1), NRS 645B.670(1)(b)(3), and NRS 645B.670(1)(b)(9), thereby subjecting RESPONDENT to all administrative penalties under the Act. The Division specifically imposes upon RESPONDENT, an administrative fine in the collective amount of \$1,000.00 for such violations as described herein.

COUNT II

Violation of Prior Orders Issued and Entered by the Commissioner

- 22. The Division re-alleges and incorporates all foregoing facts and allegations as though fully set forth herein.
- 23. NRS 645B.670(1)(b)(3) provides that it is a violation of the Act for a mortgage broker to violate an order of the Commissioner.
- 24. On or about September 19, 2013, based upon Omega's failures to timely file its monthly activity reports for the months of June 2013, July 2013, and August 2013, the Commissioner served upon RESPONDENT a Letter of Caution advising that should the company continue to submit untimely monthly activity reports, the Division may institute formal administrative disciplinary proceedings against its *license* pursuant to the Statute. Shortly thereafter, when contrary to the Letter of Caution, RESPONDENT failed to timely file its required monthly activity reports for the months of October 2013 and November 2013, the Commissioner served upon RESPONDENT, on approximately

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January 3, 2014, a Notice of Intent to Impose Administrative Fine in Case No. 2013-20. On March 25, 2014, after RESPONDENT failed to timely exercise its right to noticed opportunity for hearing in the matter, the Commissioner issued and entered its "Final Order" in Case No. 2013-20, which included the mandate that RESPONDENT "henceforth ensure that it timely files its monthly activity reports in accordance with NRS 645B.080(2)."

25. On August 27, 2015, the Commissioner issued and entered, by consent, Order No. 2015-014 ("the Consent Order") against RESPONDENT (specifically PrimeCap). The Consent Order resulted from a Notice of Intent to Impose Discipline and Administrative fine and Assess Investigative Costs and Notice of Opportunity for Hearing ("Notice of Intent to Impose Discipline") in Case No. 2015-014. The Notice of Intent to Impose Discipline was served upon RESPONDENT on or about June 23, 2015, based upon PrimeCap's failure to cooperate with the Division, and to submit a corrective-action plan, and other required information and records requested by the Division in its Final Report of Examination of RESPONDENT'S business practices dated and mailed to Respondent on or about December 5, 2014. NRS 645B.060(2)(d)-(e) authorizes the Division to conduct examinations of a mortgage broker's Nevada business practices. As explained in the Notice of Intent to Impose Discipline, the Final Report of Examination documented that among a litany of other transgressions discovered during the Division's examination of RESPONDENT for the period June 13, 2013 through April 30, 2014, RESPONDENT failed to keep and maintain complete and suitable records. After the RESPONDENT failed to request a hearing concerning the matter, the Commissioner thereupon issued and entered on July 20, 2015, a Final Order Revoking [PrimeCap's] Mortgage Broker License and Imposing Administrative Fine and Assessing Investigative Costs in Case No. 2015-014 ("Revocation" Order"). Upon RESPONDENT'S receipt of the Revocation Order, RESPONDENT immediately contacted the Division to indicate it had implemented corrective measures to address the deficiencies identified in the Final Report of Examination, but misunderstood that it was required to submit a response to the examination. Thereafter, a meeting between RESPONDENT and Division staff having been consequentially held to discuss the facts and circumstances of the case, it was determined that revocation of RESPONDENT'S mortgage broker license should be lifted and such license restored, subject to the terms and conditions of the Consent Order.

- 26. The express terms and conditions of the Consent Order included RESPONDENT'S agreement to ensure that: RESPONDENT agrees to establish, implement, and maintain appropriate policies and procedures to ensure that:
 - a) all of RESPONDENT'S monthly activity reports, financial statements, and mortgage call reports are accurately completed and timely submitted, and
 - b) RESPONDENT timely and thoroughly responds to any request from the Division for any information, documents, records or reports that may be required under NRS 645B or to demonstrate or support compliance with this Consent Order.

[Emphasis added.]

The Consent Order additionally memorialized RESONDENT'S agreement that "if it fails to comply with the terms and conditions of this Consent Order such failure is grounds for the revocation of RESPONDENT'S mortgage broker license or the imposition of any other administrative enforcement action under NRS 645B." Moreover, by affixing his signature to the voluntary consent to entry of Consent Order, Mr. Sheldon, as the President of RESPONDENT (specifically PrimeCap) specifically expressed that he had knowingly and voluntarily consented to the terms and conditions of the Consent Order, stating he had agreed to fully comply with each and every provision and understood that if he failed to fully comply with each and every provision of the Consent Order, the Commissioner retained jurisdiction to issue such further order(s) as the Commissioner may deem just, necessary and appropriate in accordance with the Statute.

Case No. 2013-020 (as described in Paragraphs 20 and 24 above), and the Commissioner's subsequent issued Consent Order concerning *PrimeCap* in Case No. 2015-014 (as described in Paragraphs 25 and 26, above), RESPONDENT has continued to violate the Act. As demonstrated by the foregoing, particularly as set forth in Count I, above, RESPONDENT has violated the Commissioner's prior orders by *continuing* to violate the Act, specifically by its failure to timely file with the Commissioner its monthly activity report for the months of March 2019, April 2019, May 2019, June 2019, and July 2019.

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28. ELUCID'S failures to abide with the express terms of the Final Order subject of Case No. 2013-020 and the Consent Order subject of Case No. 2015-014 violates NRS 645B.670(1)(b)(3), thereby subjecting RESPONDENT to all administrative penalties under the Act. The Division specifically imposes upon RESPONDENT, an administrative fine in the collective amount of \$1,000.00 for such violations as described herein.

COUNTS III-VI

Making or Causing to be Made to the Commissioner by a Mortgage Broker, False Representations of Material Fact and/or Suppression or Withholding Information from the Commissioner

Count III: Misrepresentation / Omission in NMLS filing submitted November 29, 2017

Count IV: Misrepresentation / Omission in NMLS filing submitted December 20, 2017

Count V: Misrepresentations / Omissions in NMLS filings submitted January 3, 2018

Count VI: Misrepresentation / Omission in NMLS filing submitted April 18, 2019

- 29. The Division re-alleges and incorporates all foregoing facts and allegations as though fully set forth therein.
- **30**. In addition to the conditions for licensure as provided in the Act, the NMLS, as instructed in both its website and policy guidebooks, sets forth the requirements with which all applicants for initial licensure as a mortgage broker or mortgage agent, as well as those seeking to renew existing licensure broker mortgage or mortgage agent, must efforts maintain comply their to obtain in or such licensure. See https://mortgage.nationwidelicensingsystem.org/licensees/resources/LicenseeResources/NMLS%20Gui debook%20for%20Licensees.pdf. Regardless of what jurisdiction-specific requirements may be applicable for such purposes, among the universal obligations as mandated by the NMLS, is that the applicant or licensee provide and keep current the individual's or company's identifying and contact information, as well as update and correct any answers as may have changed since the time of prior submissions, including those made in response specific NMLS disclosure questions related to any state or federal regulatory actions made against the individual or entity within the past 10 years. Indeed, upon submission of any information through the Registry, the NMLS requires that the person or entity attest under penalty of perjury, that the information and statements contained therein, including any

other information filed contemporaneously therewith, are true, accurate, and complete, and that the extent to which any information previously submitted is not amended, such information remains accurate and complete. Whether a person filing information via the NMLS is doing so on an individual basis, on behalf of a company's employed or associated mortgage agent, or on behalf of an entity itself, each authorized submitting person remains responsible for reviewing and confirming that all information contained in the person's/entity's online NMLS records are true and accurate when he or she performs the required attestation to the truth and accuracy thereof.

- 31. If a mortgage broker has knowingly made or caused to be made to the Commissioner any false representation or material fact or has suppressed or withheld from the Commissioner any information which the mortgage broker possesses and which, if submitted by the mortgage broker, would have rendered the mortgage broker ineligible to be licensed pursuant to the Statute, the mortgage broker commits a violation of NRS 645B.670(1)(b)(7).
- 32. In each of the attestation oaths filed in support of NMLS filings made both before, and since the time of RESPONDENT'S most recent name change to "ELUCID," Mr. Sheldon, or other authorized representatives of RESPONDENT, have respectively attested on behalf of the company that the information contained in the entity's online NMLS records were "true, accurate and complete," that to the extent any information previously submitted was not amended, such information "remains accurate and complete," and that he or she would keep the information contained in the form current and to file accurate supplementary information on a timely basis.
- 33. By November 29, 2017, the date that Mr. Sheldon submitted the NMLS filing on behalf of RESPONDENT to amend/identify its new legal name as ELUCID effective December 2, 2017, the Commissioner had already issued and entered both the Final Order subject of Case No. 2013-020 (against Omega on March 25, 2014) and the *Consent Order* subject of Case No. 2015-014 (concerning PrimeCap on August 27, 2015). RESPONDENT accordingly and *appropriately* answered "Yes" to NMLS Regulatory Action Disclosure Questions (C)(2) and (C)(4), which asks as follows:
 - (C) In the past 10 years, has any State or federal regulatory agency or foreign financial regulatory authority or self-regulatory organization (SRO) ever:

- (2) found the entity or a control affiliate to have been involved in a violation of a financial services-related regulation(s) or statute(s)?
- (4) entered an order against the entity or a control affiliate in connection with a financial services-related activity?

However, in his accompanying disclosure explanation concerning these affinnative responses, despite having sworn or affirmed to the truth, accuracy and completeness of such NMLS filing, Mr. Sheldon, in his capacity as managing member, officer, or control person of RESPONDENT, continued to identify only what was previously uploaded on September 26, 2014---a copy of the Commissioner's *Final Order* as issued and entered on March 25, 2014. Based upon the existence of the August 27, 2015 *Consent Order*, RESPONDENT was required to have identified and included both a description and uploaded copy of that issued order, as well.

- 34. On December 20, 2017, in connection with the most recent NMLS filing submitted by RESPONDENT prior to obtaining renewal of its mortgage agent license for the Year 2018, while again appropriately answering "Yes" to NMLS Regulatory Action Disclosure Questions (C)(2) and (C)(4) as described in Paragraph No. 33, above, Mr. Sheldon, despite having sworn or affirmed to the truth, accuracy and completeness of such NMLS filing, continued to identify only what was previously uploaded on September 26, 2014---a copy of the Commissioner's Final Order as issued and entered on March 25, 2014. Based upon the existence of the August 27, 2015 Consent Order, RESPONDENT was required to have identified and included both a description and uploaded copy of that issued order, as well.
- 35. On January 3, 2018, within the course of approximately one hour, RESPONDENT submitted three separate NMLS filings to revise certain information contained in its online records. Yet again, however, while continuing to appropriately reply "Yes" to NMLS Regulatory Action Disclosure Ouestions (C)(2) and (C)(4) as described in Paragraph No. 33, above, Mr. Sheldon (who accomplished the first filing), as well as Ms. Smith (who accomplished both the second and third filings), despite each having sworn or affirmed to the truth, accuracy and completeness of such NMLS filing, identified only what was previously uploaded on September 26, 2014—a copy of the Commissioner's Final Order as issued and entered on March 25, 2014. Based upon the existence of the August 27, 2015 Consent

Order, RESPONDENT was required to have identified and included both a description and uploaded copy of that issued order, as well.

- 36. On September 6, 2013, RESPONDENT obtained a Finance Lenders Law License from the California Department of Business Oversight ("CA-DBO"). On or about February 14, 2019, finding that ELUCID had yet to pay its annual assessment as RESPONDENT had been advised by that State regulatory agency on September 26, 2018, was due within 20 days thereafter, the Commissioner of the CA-DBO issued an *Order Summarily Revoking California Residential Mortgage Lender and/or Servicer License Pursuant to Financial Code Section 50401* ("California revocation order") effective February 14, 2019.
- 37. On April 18, 2019, over two months following issuance of the California revocation order, RESPONDENT submitted the most recent NMLS filing as appears on the NMLS website. While again appropriately answering "Yes" to NMLS Regulatory Action Disclosure Questions (C)(2) and (C)(4) as described in Paragraph No. 33, above, Ms. Smith, in her capacity as an officer or control person of RESPONDENT, despite having sworn or affirmed to the truth, accuracy and completeness of such NMLS filing, failed to identify the California revocation order, failed to explain such order, and failed to upload a copy of such order to the NMLS website. Moreover, RESPONDENT, via Ms. Smith, continued to identify only what was previously uploaded on September 26, 2014---a copy of the Commissioner's Final Order as issued and entered on March 25, 2014. Based upon the existence of the August 27, 2015 Consent Order, RESPONDENT was required to have included both a description and uploaded copy of that issued order as well
- 38. Contrary to what Mr. Sheldon and/or Ms. Smith swore or attested as being true, current, and complete, the NMLS submissions filed on behalf of RESPONDENT, as described in Paragraphs 32 through 37, above (particularly with respect to those filed on November 29, 2017; December 20, 2017; January 3, 2018; and April 18, 2019), were not true, current, and complete. RESPONDENT'S continued failures to submit truthful, accurate, and complete information in its NMLS records constitute the making of false statements, misrepresentations, or omissions of material fact concerning its applications or filings in violation of NRS 645B.670(1)(b)(7), thereby subjecting RESPONDENT to all

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administrative penalties under the Act. The Division specifically imposes upon RESPONDENT, an administrative fine in the collective amount of \$1,000.00 for such violations as described herein.

COUNT VII

Failures to Respond or Clear Noticed Licensing Deficiencies, including the Failure to Provide the Documentation Required for Approval of License Surrender and Office Closure

- 39. The Division re-alleges and incorporates all foregoing facts and allegations as though fully set forth therein
- 40. Among the numerous conditions which must be satisfied for obtaining and maintaining licensure as a Nevada mortgage broker under the Act are the specified requirements and duties related to the procurement of surety bonds (see NRS 645B.042), the submission of financial statements and reports of financial condition (see NRS 645B.080 and NRS 645B.085), and the designation of qualified employee(s) (see NAC 645B.055).
- 41. NAC 645B.064(1) mandates each mortgage broker to pay to the Division an annual assessment as required by NRS 645F.180 to cover the costs related to the employment of a certified public accountant and the performance of audits and examinations conducted by the Division. NAC 645B.064(2) provides that the Division will bill each mortgage broker for the assessment which must be paid within 30 calendar days after the date the bill is received. A charge of 10 percent of the assessment will be imposed on any mortgage broker whose assessment is received by the Division after the date on which the assessment is due, but the Commissioner may waive the penalty for good cause. NAC 645B.064(3).
- 42. NAC 645B.057(6) provides that a mortgage broker may not surrender his or her license or close his or her principal office or a branch office until: (a) The mortgage broker has returned his or her original license and (b) The Commissioner has approved the surrender or closure. NRS 645B.057(7) sets forth what information that mortgage broker must provide to obtain such approval:

The request for approval of the surrender of the license or closure of the principal office of the mortgage broker or a branch office must contain the following information:

- (a) The status of any incomplete applications for mortgage loans and the manner in which the loans will be finalized;
- (b) An accounting of any trust account maintained by the mortgage broker and the plan for distribution of money in the account;
- (c) If the mortgage broker is servicing any loans made or arranged by the mortgage broker under his or her license as a mortgage broker, a listing of those loans and the plan for transferring those loans to another mortgage servicer;
- (d) If any mortgage agent associated with or employed by the mortgage broker has been terminated pursuant to subsection 3 of NRS 645B.450, evidence of the termination; and
- (e) In regard to the records of the mortgage broker maintained pursuant to subsection 1 of NRS 645B.080 and subsection 5 of NAC 645B.080:
 - (1) The address where the records will be maintained; and
 - (2) The name, telephone number and mailing address of the person who will be responsible for the maintenance of the records.

NRS 645B.057(7).

- 43. The Commissioner will not renew the license of a mortgage broker if the mortgage broker has not paid all fees, fines and assessments owed to the Division or the State of Nevada; has failed to provide any required financial statements or reports of condition to the Division or NMLS; or has failed to provide any other item required by federal or state law or regulation. NAC 645B.061.
- 44. If a mortgage broker has refused or failed, within a reasonable time, to furnish any information or make any report that may be required by the Commissioner pursuant to the provisions of the Act, the mortgage broker commits a violation of NRS 645B.670(1)(b)(9).
- As documented in the NMLS on its "State License Item Information" screen concerning RESPONDENT'S active license items contained in its online records from approximately April 1, 2019 through September 11, 2019, the Division recorded numerous deficiencies with respect to RESPONDENT'S licensure or status which RESPONDENT has failed to respond to the Division's repeated attempts to rectify. On April 1, 2019, for example, the NMLS reflects that RESPONDENT never submitted its financial statement or mortgage call report ("MCR") standard financial condition for Licensure Year 2018. Further, the RESPONDENT never responded to the Division's April 16, 2019 request that RESPONDENT submit its Designation of Qualified Employee Form (the RESPONDENT'S alleged new qualified employee having not been approved by the Division to perform the duties of a qualified employee as required). After apparent notification by RESPONDENT

of its intent to surrender its license, the Division informed RESPONDENT via the NMLS on April 25, 2019, to submit the form entitled Surrender Checklist with Request for Approval to Close Office/Surrender License, within 30 days. On May 14, 2019, identifying the e-mail address of the Division employee to contact, the Division repeated its request, additionally asking that required attachments be returned within 30 days. In the meantime, on April 16, 2019, having received a cancellation notice for the bond on file for RESPONDENT, the Division asked that it submit a replacement electronic bond or reinstatement notice prior to expiration of the bond. Having received no reply from RESPONDENT, the Division documented and notified RESPONDENT via the NMLS that the company was out of compliance in Nevada and repeated its request for submission of a replacement electronic bond or reinstatement notice. Again, but to no avail, the Division identified the e-mail address of the appropriate Division personnel to contact with questions.

- 46. On July 29, 2019, as provided in Paragraph 17 of Count I, above, in reference to RESPONDENT'S overdue monthly activity reports, Ms. Smith emailed the Division to explain that ELUCID had "closed it's [sic] door earlier in the year" and was unaware that after its license had been voluntarily surrendered, the company was required to provide additional items to the Division. She asked if RESPONDENT could have until August 16, 2019 to submit all appropriate paperwork. As provided in Paragraph 18 of Count I, above, the Deputy Commissioner provided e-mail response to Ms. Smith, in which Ms. Smith was granted an extension to provide submission of the monthly activity reports to no later than the close of the business day on August 16, 2019. RESPONDENT thus finally submitted the remaining monthly activity reports as required, but provided no additional information concerning the items subject of the remaining deficiencies concerning RESPONDENT'S licensure as reflected in the NMLS.
- 47. On September 11, 2019, the Division documented in the NMLS, through which RESPONDENT was notified, that as reflected in an invoice for the assessment charged upon mortgage brokers for the services provided by the Division's certified public accountant, the amount so charged is due on October 31, 2019. The notification instructed RESPONDENT concerning the procedure it must perform to make payment. To date, RESPONDENT has not paid this assessment.

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48. RESPONDENT nevertheless failed to clear the deficiencies set forth in Paragraphs 40-47, above. Notably, even after RESPONDENT was notified on two separate occasions through the NMLS (On April 25, 2019 and May 14, 2019, respectively) to submit its Surrender Checklist with Request for Approval to Close Office/Surrender License form, RESPONDENT chose to ignore the instructions, instead informing the Division's Deputy Commissioner on July 29, 2019, that the company had already "closed" its doors, untruthfully proclaiming it was unaware that it was required to provide required items to the Division.

49. RESPONDENT'S failure to comply with the requirements under the Act as subject of the licensing deficiencies of which it was notified to clear, constitute multiple violations of NRS 645B.670(1)(b)(3) and NRS 645B.670(1)(b)(9), thereby subjecting RESPONDENT to all administrative penalties available under the Act. That RESPONDENT may have already closed its office(s) as Ms. Smith alleged, or requested surrender of its mortgage broker license, does not dispense with the duties of which it was obliged to comply with under the Act. The Division specifically imposes upon RESPONDENT an administrative fine in the collective amount of \$1,000.00 for such violations as described herein.

COUNT VIII

Failure by a Mortgage Broker to Command the Confidence of the Community and Warrant a Determination of Honest. Fair, and Efficient Dealings

- **50**. The Division re-alleges and incorporates all foregoing facts and allegations as though fully set forth therein.
- 51. At the time of initial licensure and at all times thereafter, a mortgage broker is required pursuant to NRS 645B.020(3)(b)(1) to conduct itself and handle its business affairs in a manner that continuously demonstrates the character and general fitness so as to command the confidence of the community and warrant a determination that it will operate honestly, fairly, and efficiently under the Act.
- 52. For the purposes of NRS 645B.670, a mortgage broker commits a violation if the mortgage broker does not conduct his or her business in accordance with law or has violated any provision of the Statute or a regulation adopted pursuant to the Statute. See NRS 645B.670(1)(b)(3).

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- 53. ELUCID'S conduct as alleged in the foregoing, and as specifically set forth in Counts I through VII, above, fails to meet the above-described required standards of a mortgage broker. Based not only upon the existence of the April 2019 license-revocation order issued against ELUCID by the California Department of Business Oversight (and failure to disclose such order), but the company's failures to timely submit required monthly activity reports, its violation of prior orders issued by the Commissioner, its misrepresentations or omissions subject of the NMLS filings described herein, and its various failures to clear licensing deficiencies concerning which it has been repeatedly notified via the NMLS, demonstrate RESPONDENT'S failure to conduct itself and handle its business affairs in a manner that commands the confidence of the community and warrant the belief that it will operate honestly, fairly, and efficiently under the Act. Such failures constitute violations of NRS 645B.020(3)(b)(1), thereby subjecting RESPONDENT to all administrative penalties available under the Act. As authorized by NRS 645B.670(1)(b)(3), the Division specifically imposes upon ELUCID, an administrative fine in the collective amount of \$1,000.00 for these violations as described herein
- reports (including the late-filed monthly activity reports described herein) for which the Commissioner has repeatedly taken disciplinary action against RESPONDENT, are explicitly not deemed to constitute a "major violation" of the Act for which a mortgage broker's license must be suspended or revoked pursuant to NAC 645B.520, the definition of the term "major violation" for which suspension or revocation is prescribed, does include violation(s) of Act which in the opinion of the Commissioner are the result of indifference to the obligations of the mortgage broker pursuant to the Act. See NAC 645B.004(3). Accordingly, notwithstanding RESPONDENT'S violations of the Act as set forth in Count I, above, as is otherwise illustrated by the RESPONDENT'S actions as described in Counts II through VII, above, RESPONDENT'S conduct constitutes major violations of the Act for which revocation of its mortgage broker license is merited. As evidenced by the foregoing, RESPONDENT lacks both knowledge of the Act and thorough understanding of the expectations and requirements necessary to maintain a license. Upon such basis, it is reasonable for the Commissioner to opine that

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RESPONDENT'S violations result from indifference to the obligations of a mortgage broker pursuant to the Act.

II.

NOTICE OF INTENT TO ISSUE AND ENTER FINAL ORDER REVOKING MORTGAGE BROKER LICENSE, IMPOSING ADMINISTRATIVE FINES AND REQUIRING PAYMENT OF INVESTIGATIVE COSTS

Based upon the factual allegations set forth in Section I, above, RESPONDENT is hereby given notice that it is the intent of the Commissioner to issue and enter a final order against RESPONDENT to impose the following:

- A. Revocation of RESPONDENT'S mortgage broker license;
- B. An administrative fine against RESPONDENT in the total amount of \$1,000.00 for violations of the Act as described in Count I, above;
- C. An administrative fine against RESPONDENT in the total amount of \$1,000.00 for violations of the Act as described in Count II, above;
- D. An administrative fine against RESPONDENT in the total amount of \$1,000.00 for violations of the Act as described in Counts III--VI, above;
- E. An administrative fine against RESPONDENT in the total amount of \$1,000.00 for violations of the Act as described in Count VII, above;
- F. An administrative fine against RESPONDENT in the total amount of \$1,000.00 for violations of the Act as described in Count VIII, above;
- G. Investigative costs against RESPONDENT in the total amount of \$2,580.00.

Prior to the issuance and entry of a final order, RESPONDENTS are entitled to an opportunity for administrative hearing to contest this matter if RESPONDENTS timely make written application for such hearing in accordance with the instructions set forth in Section III below. 1

Unless Respondent timely requests an administrative hearing, the amounts set forth herein as the intended fines, costs and the other discipline set forth herein shall become the discipline imposed by the Commissioner against Respondent in a final order to be issued. Any negotiations or other discussions between the Division (directly or through its legal counsel) and Respondent regarding the matter shall not extend the time period in which Respondent must make the request to preserve the right to a hearing.

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NOTICE OF OPPORTUNITY FOR ADMINISTRATIVE HEARING

The following provisions of the Nevada Revised Statutes and Nevada Administrative Code are relevant to the right to hearing in this matter:

NRS 645B.750 Duty of Commissioner to provide written notice of disciplinary action or denial of license; right to administrative hearing; entry of final order; appeals.

1. If the Commissioner enters an order taking any disciplinary action against a person or denying a person's application for a license, the Commissioner shall cause a written notice of the order to be served personally or sent by certified mail or telegram to the person.

2. Unless a hearing has already been conducted concerning the matter, the person, upon application, is entitled to a hearing. If the person does not make such an application within 20 days after the date of the initial order, the Commissioner shall enter a final order concerning the matter.

3. A person may appeal a final order of the Commissioner in accordance with the provisions of chapter 233B of NRS that apply to a contested case.

NRS 233B.121 Notice of hearing in contested case; contents of notice; representation by counsel; opportunity to respond and present evidence and argument; fees and mileage for witnesses; informal disposition; voluntary surrender of license in contested case deemed disciplinary action; contents of record; transcriptions; findings of fact.

- 1. In a contested case, all parties must be afforded an opportunity for hearing after reasonable notice.
 - 2. The notice must include:
 - (a) A statement of the time, place and nature of the hearing.
- (b) A statement of the legal authority and jurisdiction under which the hearing is to be held.
- (c) A reference to the particular sections of the statutes and regulations involved.
- (d) A short and plain statement of the matters asserted. If the agency or other party is unable to state the matters in detail at the time the notice is served, the initial notice may be limited to a statement of the issues involved. Thereafter, upon application, a more definite and detailed statement must be furnished.
 - 3. Any party is entitled to be represented by counsel.
- 4. Opportunity must be afforded all parties to respond and present evidence and argument on all issues involved. An agency may by regulation authorize the payment of fees and reimbursement for mileage to witnesses in the same amounts and under the same conditions as for witnesses in the courts of this state.
- 5. Unless precluded by law, informal disposition may be made of any contested case by stipulation, agreed settlement, consent order or default. If an informal disposition is made, the parties may waive the requirement for findings of fact and conclusions of law.
- 6. The voluntary surrender of a license in a contested case shall be deemed to constitute disciplinary action against the licensee.

1	7. The record in a contested case must include:
2	(a) All pleadings, motions and intermediate rulings.(b) Evidence received or considered.
3	(c) A statement of matters officially noticed.(d) Questions and offers of proof and objections, and rulings
4	thereon. (e) Proposed findings and exceptions.
5	(f) Any decision, opinion or report by the hearing officer presiding at the hearing.
	8. Oral proceedings, or any part thereof, must be transcribed on
6	request of any party. The party making the request shall pay all the costs for the transcription.
7	9. Findings of fact must be based exclusively on a preponderance of the evidence and on matters officially noticed.
8	NRS 233B.032 "Contested case" defined.
9	"Contested case" means a proceeding, including but not restricted to rate
10	making and licensing, in which the legal rights, duties or privileges of a party are required by law to be determined by an agency after an
11	opportunity for hearing, or in which an administrative penalty may be imposed.
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13	If you wish to exercise your right to an opportunity for administrative hearing, within 20
14	calendar days after receiving this Notice, you must file a verified petition with the Commissioner
15	to request a hearing. The verified petition must be delivered to:
16	Division of Mortgage Lending
17	Attn: Kelley Railey
18	3300 West Sahara Avenue, Suite #285 Las Vegas, Nevada 89102
19	If you fail to timely file a verified petition to request a hearing, your right to a hearing to
20	contest this matter will be deemed waived and relinquished and a final order will be issued and
21	entered in this matter.
	DIVISION OF MORTGAGE LENDING
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23	Ву:
24	CATHY SHEEHY, COMMISSIONER
25	Dated: 10/15/19
26	Dated:
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