# BEFORE THE DEPARTMENT OF BUSINESS & INDUSTRY LAS VEGAS. NEVADA

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4 IN THE MATTER OF:

MORTGAGE LENDING DIVISION.

Claimant,

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B&F-C, LLC d/b/a/ 1-2-3 MORTGAGE, Mortgage Broker License No. 4006, NMLS ID No. 1098837,

and

FRANK ALBERT CURTIS, III, Qualified Employee, Mortgage Agent License No. 14112, NMLS ID No. 305127,

Respondents.

MLD Case No.: 2015-11

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND ORDER

This is a contested case between Claimant, the Mortgage Lending Division (MLD), and Respondents, B&F-C, LLC d/b/a 1-2-3 Mortgage (1-2-3 Mortgage) and Frank Albert Curtis, III (Curtis). MLD alleges that Respondents violated multiple provisions of Nevada law and seeks the revocation of their licenses, the imposition of fines, and the recovery of investigative costs incurred in bringing this action.

#### I. PROCEDURAL HISTORY

MLD commenced this action with the filing on January 5, 2016, of a Notice of Intent to Issue Order Revoking Mortgage Broker License, Revoking Mortgage Agent License, Imposing Administrative Fine, and Requiring Payment of Administrative Costs and Notice of Opportunity for Hearing (Notice of Intent). In the Notice of Intent, MLD accused Respondents of violating NRS 645B.900 by acting as a mortgage broker without being licensed as a mortgage broker (Count I), violating NRS 645B.080 by failing to submit accurate monthly reports of activity and reports of condition (Counts II-IV), and violating NRS 645B.670 by failing to exercise the reasonable care

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required of a reasonably prudent and professional mortgage broker (Counts V-VII). The Division sought revocation of 1-2-3 Mortgage's broker license and Curtis's agent license, imposition of a \$125,000 administrative fine, and recovery of \$4,785 in administrative costs incurred during the investigation and presentation of this case.

Respondents submitted a Verified Petition Requesting an Administrative Hearing on January 22, 2016. The Verified Petition was submitted in accordance with NRS 645B.750(2). At this time, Respondents were represented by counsel.

On February 11, 2016, MLD filed its Complaint against Respondents, incorporating the accusations as set forth in the Notice of Intent.

Also on February 11, 2016, the Commissioner of MLD disqualified himself from the proceedings pursuant to NRS 233B.122 and referred this matter to the undersigned Administrative Law Judge for hearing.

On February 16, 2016, an Order for Pre-Hearing Conference was issued, scheduling a conference for March 30, 2016.

On March 31, 2016, an Order Scheduling Discovery and Status Check was issued, providing the parties 60 days in which to exchange documentation and prepare a joint evidentiary packet for purposes of the hearing.

On June 3, 2016, an Order Setting Hearing was issued, scheduling a hearing for August 22, 2016.

On July 26, 2016, an Order Continuing Hearing Date was issued following a request by the parties. The hearing date was continued to September 20, 2016.

On September 6, 2016, MLD's Confidential Hearing Brief was submitted.

On September 16, 2016, an Order Re-Setting Hearing Date was issued, continuing the hearing date to September 29, 2016.

On approximately September 22, 2016, Respondents' counsel withdrew from representation.

On September 26, 2016, a Procedural Order was issued, continuing the hearing date to October 10, 2016, to allow Respondents time to prepare for their

defense in proper person. The Procedural Order further denied MLD's request to enforce a settlement agreement that counsel for both parties had reached prior to Respondents' counsel's withdrawal. Finally, the Procedural Order denied MLD's request to prohibit Respondents from conducting licensed activity between September 29, 2016, and October 10, 2016.

On October 5, 2016, a Procedural Order was issued, continuing the hearing date to October 24, 2016, following Respondents' disclosure to the tribunal that his former attorney had not provided him with copies of MLD's exhibits and witness lists nor copies of Respondents' exhibits and witness lists. Counsel for MLD provided copies of all documents to Curtis personally, and Respondents were afforded two weeks to review those documents in advance of the hearing.

This matter proceeded to hearing on October 24, 2016. At the hearing, MLD called Eric Posin, Diana Martinez, and Curtis as witnesses. Both parties received a full and fair opportunity to examine and cross-examine all witnesses. Both parties also received a full and fair opportunity to present evidence and rebuttal evidence in their favor. The parties stipulated to the admission of all exhibits disclosed prior to the hearing. MLD Exhibits X and Y were introduced at the hearing and admitted without objection. At the close of testimony, the parties reached a partial settlement. The parties stipulated to the revocation of Respondents' broker and agent licenses, and MLD agreed to reduce its request for an administrative fine to \$75,000.

#### II. FINDINGS OF FACT

MLD licensed Curtis as a mortgage agent on or about December 4, 2009 (License No. 14112, NMLS ID No. 305127). MLD licensed B&F-C, LLC d/b/a 1-2-3 Mortgage as a mortgage broker on or about November 7, 2013 (License No. 4006, NMLS ID No. 1098837).

#### A. Count I

On or about April 28, 2013, Curtis and his company, B&F, LLC (before it became B&F-C, LLC and was assigned the 1-2-3 Mortgage d/b/a) originated a loan

1 for a property on W. Basic Rd. in Henderson, Nevada. B&F, LLC collected \$4,185 in 2 broker's fees at the completion of the transaction. B&F, LLC was not licensed as a 3 4 for over twenty years. Curtis testified that at the time of this transaction, he was 5 6

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the first private money mortgage that he or Noble had ever worked on. Curtis admitted during his testimony that this transaction was improper. Curtis testified that he did not intend to break the law but that he took and trusted the advice of another businessperson when he accepted the broker's fees in the name of his unlicensed company.

#### B. Counts II-IV

1-2-3 Mortgage did not submit accurate monthly reports in May 2014, August 2014, September 2014, and October 2014. 1-2-3 Mortgage did not submit accurate mortgage call reports to the Nationwide Mortgage Licensing System and Registry ("NMLS Registry") in the second, third, and fourth quarters of 2014. 1-2-3 Mortgage also submitted a late mortgage call report to the NMLS Registry in the fourth quarter of 2014.

broker at the time of this transaction. Curtis was licensed as an agent and had been

employed as an agent by Noble Home Loans and that the transaction in question was

Curtis admitted during his testimony that 1-2-3 Mortgage failed to submit accurate reports and submitted a late report. Curtis testified that 1-2-3 Mortgage did not intend to break the law but that the requirements placed upon brokers by Nevada law are numerous and cumbersome and he simply was not aware of all the requirements. Curtis testified that 1-2-3 Mortgage did not realize any benefit, monetarily or otherwise, from failing to submit accurate reports and that he hired an employee to manage the business's reporting requirements in early 2015. Diana Martinez, Compliance Audit Investigator for MLD, testified that accuracy in broker reports is crucial to permitting the Division to conduct accurate audits in protection of the public.

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### C. Counts V-VII

On or about July 1, 2014, Curtis and 1-2-3 Mortgage originated a loan for a property located on Tara Ave. in Las Vegas, Nevada. A private investor, Eric Posin, agreed to make an interest-only loan in the amount of \$150,000 to borrower Douglas Stokely ("Stokely"), secured by a first deed of trust on the Tara Ave. investment property. Posin testified that he agreed to make the loan upon reliance on information contained in Stokely's loan application as provided to Posin by Curtis.

The loan application stated that Stokely was employed as a plumber for Vegas Plumbing for 27 years with a monthly income of \$4,400, that Stokely possessed investment accounts in the amount of \$174,000, and that the Tara Ave. property was occupied by a lessee paying \$950 in rent monthly. Curtis represented to Posin that Curtis interviewed Stokely personally to obtain the information contained in Stokely's loan application. Curtis represented to Posin that Curtis personally called the phone number for Vegas Plumbing given on the loan application and verified Stokely's employment and that he verified Stokely's income via www.salary.com. Posin testified that Curtis did not mention having met with or received any information concerning Stokely from any third person. The loan application did not contain a credit report or tax returns, and Curtis testified that with a private money loan, Curtis would only obtain such documents at the specific request of the lender, and that Posin did not make such a request.

Stokely did not make the first payment due on the loan and Posin immediately commenced the process to declare a default on the loan. Posin moved to foreclose on the home, but Stokely filed for bankruptcy the day of the foreclosure sale. Posin participated in the bankruptcy case as a debtor and ultimately recovered the entirety of his loan via the sale of the property. Posin testified that following the default, he undertook his own investigation of Stokely. Posin testified that he called Vegas Plumbing using the phone number listed on the loan application and the woman who answered the phone stated that Stokely had not worked there for five years; Posin

 asked for and received confirmation of this in writing. Posin also testified that the documents Stokely filed in his bankruptcy action stated he was a self-employed handyman earning \$500 a month and did not list any investment accounts in his schedule of assets or proof of a lease on the Tara Ave. property.

Posin filed a complaint with MLD concerning Curtis and 1-2-3 Mortgage.

Curtis met with representatives of MLD in December 2015 to discuss the allegations Posin made in the complaint. Curtis told MLD representatives that he had obtained the information contained in the loan application from Najeeb Rahman, who appeared in Curtis's office and identified himself as Stokely's financial advisor. Curtis testified that he personally observed Stokely sign the loan application, and he had no reason to disbelieve that the information provided in Stokely's loan application was correct. At the hearing, Curtis testified that he verified Stokely's employment by phone and saw proof of the investment accounts. Curtis was unable to provide proof of the investment accounts as of the date of the hearing.

#### III. CONCLUSIONS OF LAW

#### A. Count I

NRS 645B.900 renders it "unlawful for any person to offer or provide any of the services of a mortgage broker or mortgage agent or otherwise to engage in, carry on or hold himself or herself out as engaging in or carrying on the business of a mortgage broker or mortgage agent without first obtaining the applicable license issued pursuant to this chapter[.]" Curtis violated NRS 645B.900 when he originated a loan and accepted a broker's fee at the completion of the loan transaction in the name of B&F, LLC, which was not a licensed broker.

Pursuant to NRS 645B.690, a person who commits a violation of NRS 645B.900 shall be subjected to a fine of not more than \$50,000 per violation. Curtis's testimony that the violation was unintentional is relevant only insofar as it stands to mitigate the amount imposed as an administrative fine for the violation. While this transaction may well have been his and his employer's first experience with a private

money mortgage, as a licensed professional Curtis is responsible for conducting all mortgage transactions in accordance with Nevada law, even on new transactions in which he has no experience. In light of the absence of harm to any client, the one-time nature of this particular violation, as well as Curtis's agreement to the revocation of his agent and broker's licenses, I will impose a \$2,000 fine on Respondents for this violation.

#### B. Counts II-IV

NRS 645B.080(2) requires a mortgage broker to submit monthly reports to the Commissioner concerning the mortgage broker's activity for the previous month. NRS 645B.080(4) requires a mortgage broker to submit a report of condition to the Commissioner and the NMLS Registry at any time required by the NMLS Registry. 1-2-3 Mortgage violated NRS 645B.080(2) when it failed to include in its monthly report activity concerning at least six loans originated in 2014. 1-2-3 Mortgage violated NRS 645.080(4) when it failed to submit reports of condition to the Registry for three quarters in 2014 and submitted one report late.

Pursuant to NRS 645B.670(1)(b), a mortgage broker that commits a violation of any provision of Chapter 645B may be fined not more than \$25,000 for each violation. Reporting obligations are mandatory in furtherance of protection of the public. As a licensed broker, 1-2-3 Mortgage is responsible for operating in accordance with all legal requirements under Nevada law. However, MLD does not assert that 1-2-3 Mortgage benefited financially or otherwise from its violations of NRS 645B.080, nor that any client or member of the public was harmed financially or otherwise as a result of the violations. Curtis admitted to the violations and hired an employee whose duties were to manage reporting obligations. Curtis also agreed to the revocation of the broker's license at the conclusion of the hearing, ensuring that no further violations of this sort will ever occur. Accordingly, I decline to impose an administrative fine for 1-2-3 Mortgage's violations of NRS 645B.080.

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#### C. Counts V-VII

NAC 645B.080(1) obligates a broker to provide in writing to any natural person acting as an investor:

- (a) A written application for the loan which is signed by the prospective borrower and which contains the borrower's address, a history of his or her employment and income, details of monthly payments he or she is obliged to pay and any other information requested by the investor.
- (b) Evidence of the history of employment of the prospective borrower and income, such as a tax return or an employer's statement of the borrower's past yearly income.
- (c) A report on the history of credit of the prospective borrower issued by a credit reporting agency, including an explanation by the borrower of any material derogatory item in the report and evidence that the report has been compared for accuracy to the borrower's application for the loan.
- (d) An analysis by the mortgage broker of the ability of the prospective borrower to pay his or her monthly debts.
- (e) A preliminary report on the status of the title of the property which is proposed as security for the loan.

(Bold emphasis added.) NRS 645B.0147 sets forth the fiduciary obligations of a broker to a client:

- 1. In addition to any other duties set forth in this chapter, any person licensed pursuant to this chapter has a fiduciary obligation to a client.
- $[\ldots]$ 
  - 3. As used in this section, "fiduciary obligation" means a duty of good faith and fair dealing, including, without limitation, the duty to:
  - (a) Act in the client's best interest;
  - (b) Conduct only those mortgage transactions which are suitable for the client's needs;
  - (c) Disclose any financial, business, professional or personal interest the person has in conducting a mortgage transaction for the client;
  - (d) Disclose any material fact that the person knows or should know may affect the client's rights or interests or the ability to obtain the intended benefit from the mortgage transaction;
  - (e) Provide an accounting to the client that lists all money and property received from the client;

- (f) Not accept or collect any fee for services rendered unless the fee was disclosed to the client before the service is provided; and
- (g) Exercise reasonable care in performing any other duty relating to a mortgage transaction.

(Bold emphases added.)

Posin agreed to make a loan to Stokely based on untrue information contained in Stokely's loan application about his employment, income, assets, and ability to repay the loan. While Curtis maintains that he did not knowingly or intentionally include mis-information in the loan application, a reasonably prudent broker would have taken steps to better ensure the accuracy of Stokely's finances, such as obtaining employment verification in writing, obtaining proof of investment and bank account totals in writing, and running a credit report. Curtis and 1-2-3 Mortgage should have known that Stokely was self-employed, was not earning \$4,400 a month, and did not possess \$174,000 in investment accounts. Curtis should not have accepted unverified information about Stokely from Rahman, and at minimum, Curtis should have informed Posin that he obtained information about the borrower from a third party. Curtis has admitted his shortcomings in exercising reasonable care in this transaction as evidenced by his offer to voluntarily step down from control of 1-2-3 Mortgage and surrender its broker and his agent licenses.

Pursuant to NRS 645B.670(1)(b), a mortgage broker that commits a violation of any provision of Chapter 645B may be fined not more than \$25,000 for each violation. Also pursuant to NRS 645B.670(1)(c), a mortgage agent that commits a violation of any provision of Chapter 645B may be fined not more than \$25,000 for each violation. I conclude that sufficient evidence has been adduced to show that Curtis and 1-2-3 Mortgage committed gross negligence as broker and agent in this transaction based on their failure to exercise reasonable care in obtaining and presenting accurate information concerning Stokely's ability to repay the loan. Given that MLD will be revoking the broker and agent licenses, the general public will not be at risk for injury by Curtis or 1-2-3 Mortgage. Moreover, Posin did not suffer any financial harm

because he was able to recover the entirety of the loan proceeds following the sale of the property. Nonetheless, the dereliction of fiduciary duty by Curtis and 1-2-3 Mortgage is significant and warrants the imposition of a fine in the amount of \$10,000.

#### IV. ORDER

Pursuant to the parties' agreement, Respondents' broker and agent licenses shall be revoked by MLD effective November 14, 2016.

For Curtis's violation of 645B.900, Curtis shall pay an administrative fine of \$2,000.

For Respondents' gross negligence in failing to exercise reasonable care in obtaining and presenting accurate information concerning Stokely's ability to repay the loan, Respondents shall pay an administrative fine of \$10,000.

Respondents are also ordered to pay \$4,785 in costs to MLD pursuant to NRS 622.400.

Respondents may enter into a payment arrangement with MLD to govern the timeline for their payment of the administrative fines and costs. In the event the parties are unable to reach an agreement, Respondents shall pay all fines and costs in full no later than April 28, 2017.

Dated this 2nd day of November, 2016.

/s/ Denise S. McKay
Denise S. McKay
Administrative Law Judge
State of Nevada